

**CENTER ACCOUNTABILITY COMMITTEE
Meeting
Wednesday, November 13th, 2019
8:30 am til 10:00am
Nunez Community College, Veterans Affairs Conference Room
3710 Paris Road, Chalmette, LA**

AGENDA

1. Review and discussion of completed Center Certification process for recommendation to full board at the November 20th board meeting
2. Discussion on Center customer service feedback and process to evaluate
3. Discussion on use of kiosk or other electronic process for tracking customer use of Center
4. Next Steps