# **WORKFORCE DEVELOPMENT BOARD**

August 9, 2023

Notice is hereby given that there will be a public meeting of the First Planning District Workforce Development Board on **Wednesday**, **August 23rd**, **2023 at 8:30 a.m**. This meeting will be held at the St. Tammany Government Towers Building, 520 Old Spanish Trail, 5<sup>th</sup> floor, Slidell, Louisiana.

| AGENDA: 1. Call to order  | 1 Thriffiley, Chairman   |
|---|--------------------------|
| Welcome and Introductions   | Thriffiley (5 minutes)   |
| 3. Invocation   | Melissa Kirsch           |
| 4. Comments from the Chairman   | Thriffiley (5 minutes)   |
| 5. Approval of May 24th, 2023 meeting minutes (Action Item)Alar           | 1 Thriffiley (5 minutes) |
| Review of Expenditure Reports through June 2023                           | issa Kirsch (5 minutes)  |
| 7. Review and Approval of new Fiscal year Budget 23/24 (Action Item)Melia | ssa Kirsch (10 minutes)  |
| 8. Review and Approval of Revised Salary Schedule (Action Item)Mel        | issa Kirsch (10 minutes) |
| 9. Review and Approval of Revised and New Policies (Action Item)Meli      | ssa Kirsch (10 minutes)  |
| 10. Discussion on Timeline and Plan for replacing Executive DirectorAlan  | Thriffiley (15 minutes)  |
| 11. Fiscal Year in Review PresentationMeli                                | ssa Kirsch (15 minutes)  |
| 12. Updates and Discussion on Current Initiatives                         | ve Maziarz (10 minutes)  |
| 13. Other Business  |                          |
| 14. Review of Action Items  |                          |
| 15. Public Comment Period   |                          |
| Alau V. Thriffiley, EA  |                          |

Serving Plaquemines, St. Bernard & St. Tammany Parishes

Alan Thriffiley, Chairman

An Equal Opportunity Employer

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### FIRST PLANNING DISTRICT WDB MEETING MINUTES

May 24, 2023 – 8:30 a.m.

| MEETING INFORMATION |
|---------------------|
|---------------------|

| MEETING                 | MONWATION   |                                 | AND THE RESIDENCE OF THE PARTY |
|-------------------------|---|---------------------------------|---|
| Location                | This meeting was held in per floor, Slidell, Louisiana. | son at St. Tammany Government 1 | Fowers Building, 520 Old Spanish Trail, 5 <sup>th</sup>   |
|                         | Chairman Alan Thriffiley                                | Mr. Chris Abadie                | Mr. Ellis Borque  |
|                         | Mr. Tim Bradbury  | Dr. James Carlson               | Mrs. Lacey Dugas  |
| Mr. Keith Espadron, Jr. |   | Mrs. Michelle Hebert            | Mr. David Kaufmann, Jr.   |
| Attendees               | Mrs. Chiquitta Lattimore                                | Mrs. Rachel Mackey              | Mr. Mark Pisani   |
|                         | Mr. Jerry Repka III                                     | Mr. Lenny Unbenhagen            | Mr. Bryan Moore   |
|                         | Mrs. Melissa Kirsch                                     | Mr. Dave Maziarz                | Ms. Stacie Chitwood   |

### 1. CALL TO ORDER

The meeting was called to order at 8:33 a.m. by Chairman Alan Thriffiley and a quorum was declared.

### 2. WELCOME AND INTRODUCTIONS

Chairman Alan Thriffiley thanked everyone for being in attendance and offered recognition to Dr. James Carlson for being named the Interim Chancellor of Northshore Tech.

### 3. INVOCATION

Mrs. Melissa Kirsch gave the invocation.

### 4. COMMENTS FROM THE CHAIRMAN

Chairman Alan Thriffiley announced that he will be stepping down as Chairman of the Board at the end of this year, and that Mrs. Kirsch will also be retiring within the next year. It is very important that we have continuity in leadership in the work that is upcoming this year. Chairman Thriffiley continued by sharing that he attempted contact with both state representatives and the WIC board in hopes of funding assistance, but was not successful.

# 5. REVIEW AND APPROVAL OF FEBRUARY 15, 2023 MEETING MINUTES

Chairman Thriffiley presented the minutes from the February 15, 2023 board meeting, and reviewed the action items. A motion for approval was made by Mr. Abadie and seconded by Mr. Kaufmann. The minutes were approved by a unanimous vote with no objections or abstentions.

# 6. REVIEW OF EXPENDITURE AND OPERATION REPORTS THROUGH APRIL 2023 (QUESTIONS ONLY)

Mrs. Kirsch was recognized to review the expenditures reports. She indicated that the IDA disaster grant was still active, but the COVID grants ended in December. The available COVID funds were almost completely spent with only a minimal amount left on the table. The Ida grant is going well, with multiple participants in temp job position. Spending of our formula dollars is a little behind, but that's mainly because we spent so much effort in the first half of this fiscal year focused on the COVID funding. The state is losing 3.6 million. I'm figuring we might lose about 300k but because we had those disaster grants, we are able to have more carryover this year. There is another grant opportunity that the state just sent to out this week. States are the only eligible respondent and the purpose of the grant is to help those marginalized individuals that are still struggling from the COVID pandemic. We have been asked to submit some preliminary information on how we would utilize these funds. Ms. Kirsch stated her excitement for this potential funding opportunity. She also reviewed the detail expenditure report, as well as the Fund Utilization report.

# 7. REVIEW AND APPROVAL OF AMMENDMENT TO FISCAL YEAR BUDGET 22/23

Mr. Kirsch reviewed the Budget Amendment being presented for Board approval and described the line-item changes being made where we under budgeted. A motion for approval was made by Mr. Lenny Ubenhagen and seconded by Mr. Jerry Repka. The budget amendment was approved by a unanimous vote with no objections or abstentions.

# 8. REVIEW AND APPROVAL OF MODIFICATION TO 4 YEAR STRATEGIC PLAN

At this time, Ms. Kirsch reviewed the Modification to the 4 Year Strategic Plan with the members. She remined them that this plan is required to be updated in the middle of the four years. Some of the updates included: data, pandemic recovery phase, the addition of Adult Education services in the Slidell Center, the AARP grant, increased partnership with United Way, new summer youth activities, health care sector initiative, and our continued success with our workforce roundtable partnership. She asked if there were any questions; there being none, the Chairman asked for a potion for approval. The motion for approval was made by Mr. Ellis Borque and seconded by Mr. Jerry Repka. The

# FIRST PLANNING DISTRICT WDB MEETING MINUTES

May 25, 2023 - 8:30 a.m.

### MEETING INFORMATION

| Location This meeting was held in floor, Slidell, Louisiana. |                          | son at St. Tammany Government 1 | Towers Building, 520 Old Spanish Trail, 5 <sup>th</sup> |  |  |  |  |
|--|--------------------------|---------------------------------|---|--|--|--|--|
|  | Chairman Alan Thriffiley | Mr. Chris Abadie                | Mr. Ellis Borque  |  |  |  |  |
|  | Mr. Tim Bradbury         | Dr. James Carlson               | Mrs. Lacey Dugas  |  |  |  |  |
|  | Mr. Keith Espadron, Jr.  | Mrs. Michelle Hebert            | Mr. David Kaufmann, Jr.                                 |  |  |  |  |
| Attendees  | Mrs. Chiquitta Lattimore | Mrs. Rachel Mackey              | Mr. Mark Pisani   |  |  |  |  |
|  | Mr. Jerry Repka III      | Mr. Lenny Unbenhagen            | Mr. Bryan Moore   |  |  |  |  |
|  | Mrs. Melissa Kirsch      | Mr. Dave Maziarz                | Ms. Stacie Chitwood                                     |  |  |  |  |

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modification was approved by a unanimous vote with no objections or abstentions.

# 9. REVIEW AND APPROVAL OF RENEWAL TO SYSTEM PARTNERS MEMORANDUM OF UNDERSTANDING (MOU) & INFRASTRUCTURE FUNDING AGREEMENT (IFA)

Ms. Kirsch was recognized to discuss the renewal of the System Partners MOU. She reminded the members of the federal mandate for the Boards to ensure system partners work together to serve our communities through more streamlined and coordinated activities. Mr. Bryan Moore is our one stop operator for our local area who helps us engage with our partners, and make sure that they are contributing the system and helping with the one stop center. Not a lot of changes were needed to the MOU/IFA. With Mr. Moore's assistance, we are making good strides with our partners, but there is more work ahead of us. Ms. Kirsch reviewed the summary document and explained the approximate cost share for partners, noting LWC and Tri-Parish Works bear the brunt of the costs. A motion for approval was made by Mr. Tim Bradbury and seconded by Mr. David Kaufmann. The renewal was approved by a unanimous vote with no objections or abstentions.

# 10. REVIEW AND APPROVAL OF RENEWAL TO ONE STOP OPERATOR AGREEMENT

Mrs. Kirsch offered some background information on the renewal of this agreement. She shared with members the annual performance review of the deliverables for this contract, which were very favorable. She also reviewed the recommended year three deliverables. Mr. Moore has done a very good job in working with our partner agencies. This recommended action is for the Board to approve a one-year extension to his contract for year three, based on successful positive outcomes. The contract will be from July 1, 2023 through June 30, 2024, with the amount of the annual budget remaining the same at \$54,000. A motion for approval was made by Mr. Jerry Repka and seconded by Mr. Ellis Borque. The motion was approved by a unanimous vote with no objections or abstentions.

# 11. REVIEW AND APPROVAL OF SUMMER YOUTH PROGRAM AGREEMENTS

Mrs. Kirsch requested approval of the Summer Youth Contracts with Nunez Community College and Northshore Technical. The Nunez contract includes tuition and fees for an EMT youth program as well as the welding oyster reef program that has been supported in previous years. We hope to enroll approximately 15 participants in the two projects. The contract with Northshore Technical will cover their costs to operate the third year of the Career Exploration Academy, in which we will serve approximately 40 youth. She also shared that a work experience project would take place in Plaquemines parish in which the goal was to serve 15 youth. This project does not require a contract since we will pay the wages directly to the participants. Ms. Kirsch shared her excitement for the potential impacts that all these projects can have on the youth of our communities. A few questions were asked and answered, as well as some positive comments on the youth programs. A motion for approval was made by Mr. Keith Espadron and seconded by Mr. Tim Bradbury and unanimously approved with no objections or abstentions.

# 12. REVIEW AND RETROACTIVE APPROVAL OF COOPERATIVE ENDEAVOR AGREEMENT WITH ST. TAMMANY CORP FOR EMERGENCY FINANCIAL MANAGEMENT ASSISTANCE

Chairman Thriffiley began the conversation reminding board members of the challenges that we have experienced in replacing our long time Fiscal Manager who retired over a year ago. Her replacement was trained thoroughly and worked for a year and a half and resigned to move out of state. Ms. Kirsch very quickly advertised for the position and interviewed quite a few candidates. She hired someone and they quit after 7 days. This left us in a dire situation. Ms. Kirsch shared that due to this emergency, she reached out to St. Tammany Corp. for assistance. They were very happy to assist us by hiring our previous Program Liaison and entering a contract with us for her to provide the Fiscal Manager position. This has provided us with the stability we need for the next year so that we can explore other options that will give us long-term continuity in this very important role. We are currently in conversations with our parish governments to see if this is a role that they would be willing to handle on our behalf. If that doesn't work out, we can try again to find a suitable person that can be appropriately trained. Chairman Thriffiley indicated that this will be a lot of work to ensure we have a good outcome going forward. He asked the board for consideration of retroactively approving this emergency contract. A motion was made by Mr. Lenny Unbehagen, seconded by Mr. Jerry Repka and approved unanimously with no objections or abstentions.

# 13. DISCUSSION ON CREATING SEARCH COMMITTEE FOR NEW EXECUTIVE DIRECTOR

Chairman Thriffiley stated to the members that he wanted to ensure a smooth and successful process in replacing Ms. Kirsch as Executive Director. He indicated that this topic had been discussed in great detail at the Executive Committee meeting. While Ms. Kirsch is not planning to retire until August 31, 2025, this process will need to get

underway soon. He suggested that a small committee be put together to work with Ms. Kirsch on vetting qualified candidates and selecting the new Director. The goal is to have someone hired and in place by January to allow for an appropriate transition time for adequate training by Ms. Kirsch. The Chairman would like to have to committee chosen by no later than August so that the work can begin. He would like to have representatives from both community colleges, as well as some of our business member representatives. Ms. Kirsch indicated that she would step back from her role as Director once the replacement is hired and serve more in a technical advisor/training role. She would like to reduce her hours somewhat, and would take a pay cut. Mrs. Rachel Mackey asked how or if there was a plan to get the word out regarding this position because of the limited candidate pool right now. Ms. Kirsch indicated that she was aware of a few potential candidates, but that the committee can discuss how wide we want to cast the next to look for the best candidates possible. Mr. Keith Espadron asked if a search firm could be hired, and Mrs. Kirsch stated that this would more than likely be cost prohibitive. Discussion ensued. At this time, a motion for approval was made by Mr. Chris Abadie and seconded by Mr. David Kaufmann. The motion passed by a unanimous vote with no objections or abstentions.

### 14. UPDATES ON CENTER ACTIVITIES

Mrs. Kirsch introduced Mr. Dave Maziarz, Interim Director of Planning and Operations, to provide the updates of the center activities. She shared that Mr. Maziarz took Jennifer's place when she resigned and has been working hard to ease staff's fears, making sure everyone is feeling comfortable, but also making sure that the work is continuing to get done. Mr. Maziarz began by reassuring the board members that he was trained well by Jennifer and he was moving forward with many goals and projects that included extending our footprint and awareness within our communities. He was excited to see some measurable gains in these activities, as well as many others. He started his updates with how well the Hurricane IDA grant was going with 21 participants in temporary jobs. He anticipates expending all grant funds by July, even though the grant doesn't expire until August 26th. He is excited about having Adult Education classes available in the Center. While it started slow, we now have a nice group of students attending classes onsite. The Center partnered with United Way to bring financial literacy workshops to the Center. These are being scheduled once a month and is another example of expanding our footprint in the community. Also working with other agencies that serve the previously incarcerated, as our goal is to have them re-enter the workforce as soon as possible. In addition, we are trying to expand our work with Veterans and have a new partnership with a non-profit that has a special grant to assist those exiting the military. In terms of performance, we are currently meeting or exceeding 13 of our 15 goals, but our hope is to meet all 15 by the fourth quarter. In looking at Center traffic, calls are up 81% in all Centers, which is a significant number and walk-in traffic is up 32% over the previous year. The AARP grant activities are really starting to pick up as we have been working diligently to increase our outreach efforts. The goal of this project is to reengage the 50+ for entry into the workforce.

### 15. OTHER BUSINESS

Mrs. Kirsch shared thanks with the board members for completing their individual financial disclosures.

### **16. REVIEW OF ACTION ITEMS**

There were no action items for review at this time.

### 17. PUBLIC COMMENT PERIOD

Chairman Thriffiley opened the floor to any questions and public comment. No further comments were shared, and the meeting was adjourned at 10:06 am.



# **FPD WDB EXPENDITURES TO BUDGET REPORT**

Through June 30, 2023

| Budget<br>Line Items         | ANNUAL<br>BUDGET<br>July 2022 –<br>June 2023 | EXPENDITURES<br>THROUGH<br>6/30/2023 | %<br>EXP      | BALANCE<br>OF<br>FUNDS | CURRENT<br>OBLIGATIONS | BALANCE<br>INCLUDING<br>OBLIGATIONS | %<br>w/<br>OBS    | RESERVE<br>FOR<br>FUTURE YEAR<br>7/23 – 6/24 |
|------------------------------|--|--------------------------------------|---------------|------------------------|------------------------|-------------------------------------|-------------------|--|
| Tri-Parish Centers - PRO     | GRAM   |                                      |               |                        |                        |                                     |                   |  |
| Staff Salaries/Fringe        | 774,449                                      | 734,470                              | 94.84%        | 39,979                 |                        | 39,979                              | 94.84%            | 0  |
| Operating Costs              | 134,620                                      | 110,061                              | 81.76%        | 24,559                 | <b>公司</b> (1) (1) (1)  | 24,559                              | 81.76%            | 是一个 1000                                     |
| Overhead Subtotal            | 909,069                                      | 844,531                              | 92.90%        | 64,538                 | 0                      | 64,538                              | 92.90%            | 0  |
| Training/Support for Partici | pants  |                                      |               |                        |                        |                                     |                   |  |
| Plaquemines                  | 65,577                                       | 59,715                               | 91.06%        | 5,862                  | 45,644                 | -39,782                             | 160.66%           | 100,000                                      |
| St. Bernard                  | 224,414                                      | 118,273                              | 52.70%        | 106,141                | 54,631                 | 51,510                              | 77.05%            | 170,000                                      |
| St. Tammany                  | 710,192                                      | 467,833                              | 65.87%        | 242,359                | 197,348                | 45,011                              | 93.66%            | 229,000                                      |
| Other Misc. Program Inc.     |  |                                      |               | 0                      |                        |                                     | MARKET AND STREET | 0  |
| Training/Support Subtotal    | 1,000,183                                    | 645,821                              | 64.57%        | 354,362                | 297,623                | 56,739                              | 94.33%            | 499,000                                      |
| Disaster Dislocated Wo       | rker Grant -                                 | - Temporary Jo                       | bs / Training |                        |                        |                                     |                   |  |
| Covid                        | 432,082                                      |                                      | 100.00%       | _                      | 0                      |                                     | 100.00%           | 0  |
| IDA                          | 318,216                                      | 292,262                              | 91.84%        | 25,954                 | 25,954                 | (                                   | 100.00%           |  |
| Disaster Grant Subtotal      | 750,298                                      | 724,344                              | 96.54%        | 25,954                 | 25,954                 | 115,941                             | 100.00%           |  |
| <b>ADMINISTRATION (10%</b>   | 5)   |                                      |               |                        |                        |                                     |                   |  |
| Staff Salaries/Fringe        | 241,414                                      | 221,743                              | 91.85%        | 19,671                 |                        | 19,671                              | 91.85%            | 196,028                                      |
| Operating Costs              | 65,650                                       | 53,000                               | 80.73%        | 12,650                 | (                      | 12,650                              | 80.73%            |  |
| Admin Total                  | 307,064                                      | 274,743                              | 89.47%        | 32,321                 | (                      | 32,321                              | 89.47%            | 196,028                                      |
| AARP                         | 85,000                                       | 27,968                               | 32.90%        | 57,032                 |                        | 57,032                              | 32.90%            | 6  |
| GRAND TOTALS                 | 3,051,614                                    | 2,517,407                            | 82.49%        | 534,207                | 323,577                | 210,630                             | 93.10%            | 695,028                                      |



# DETAIL EXPENDITURE REPORT JULY 1, 2022 THROUGH JUNE 30, 2023

### Through JUNE 2023

|  | PROGRAM         | ADN | IINISTRATION | TOTAL           |
|--|-----------------|-----|--------------|-----------------|
| Total Carryover Funds                    | \$<br>408,916   | \$  | 162,639      | \$<br>571,555   |
| New Allocation 2020/22                   | \$<br>1,474,352 | \$  | 163,817      | \$<br>1,638,169 |
| Recaptured Youth/DW Funds                | \$<br>400,000   |     |              | \$<br>400,000   |
| Disaster Dislocated Worker Grant - Covid | \$<br>651,482   | \$  | 138,636      | \$<br>790,118   |
| Disaster Dislocated Worker Grant - Ida   | \$<br>339,741   | \$  | 38,000       | \$<br>377,741   |
| AARP                                     | \$73,500        |     | \$11,500     | \$85,000        |
| GRAND TOTAL                              | \$<br>3,347,991 | \$  | 514,592      | \$<br>3,862,583 |
| Anticipated Carryover for 23/24          | \$<br>(499,000) | \$  | (196,028)    | \$<br>(695,028) |
| Total Available for 22/23                | \$<br>2,848,991 | \$  | 318,564      | \$<br>3,167,555 |

| Total Available for 22/23         |                   | \$ 2,848,991 | \$ 318,564   | \$ 3,167,555      |            |  |  |  |
|-----------------------------------|-------------------|--------------|--------------|-------------------|------------|--|--|--|
| LINE ITEMS                        | July 1, 2022 – Ju |              | EXPENDITURES | TO DATE JUNE 2023 | BALANCE    |  |  |  |
|                                   | PROGRAM           | ADMIN        | PROGRAM      | ADMIN             | PROGRAM    | ADMIN  |  |  |
| Staff Salaries/Fringe Benefits    | \$ 774,449        | \$ 241,414   | \$ 734,470   | \$ 221,743        | \$ 39,979  | \$ 19,671  |  |  |
| System Operator                   | 54,000            | 19,300       | 54,000       | 19,067            | 0          | 233  |  |  |
| Travel/Mileage                    | 10,000            | 800          | 9,891        | 356               | 109        | 444  |  |  |
| Conference/Meetings               | 2,000             | 1,600        | 665          | 266               | 1,335      | 1,334  |  |  |
| Unemployment Insurance            | 0                 | 0            | 0            | 0                 | 0          | 0  |  |  |
| Staff Drug Screen/new hire        | 400               | 200          | 75           | 85                | 325        | 115  |  |  |
| Accounting Services               | 0                 | 6,500        | 0            | 5,866             | 0          | 634  |  |  |
| Supplies                          | 7,000             | 4,000        | 4,346        | 3,272             | 2,654      | 728  |  |  |
| Furniture/Equipment               | 4,000             | 2,000        | 59           | 440               | 3,941      | 1,560  |  |  |
| Rent                              | 15,800            | 4,300        | 17,504       | 4,046             | (1,704)    | 254  |  |  |
| Repairs/Maintenance               | 1,600             | 1,000        | 444          | 529               | 1,156      | 471  |  |  |
| Telephone/Internet                | 10,000            | 3,500        | 9,845        | 2,849             | 155        | 651  |  |  |
| Insurance (GL/Cobra/Surety Bond)  | 1,100             | 6,500        | 969          | 5,411             | 131        | 1,089  |  |  |
| Licensing Fees/Assessments        | 9,400             | 1,200        | 3,612        | 417               | 5,788      | 783  |  |  |
| Postage                           | 200               | 1,000        | 96           | 423               | 104        | 577  |  |  |
| Advertisement                     | 370               | 1,500        | 60           | 1,190             | 310        | 310  |  |  |
| Outreach                          | 5,500             | 1,000        | 799          | 0                 | 4,701      | 1,000  |  |  |
| Professional Development – Staff  | 2,800             | 1,500        | 495          | 0                 | 2,305      | 1,500  |  |  |
| Professional Dues/WDB             | 1,960             | 2,000        | 0            | 3,703             | 1,960      | (1,703)  |  |  |
| Auto (Gas/Maint/Insurance)        | 8,490             | 7,750        | 7,201        | 5,080             | 1,289      | 2,670  |  |  |
| Training & Support - Participants | 1,000,183         | 0            | 645,821      | 0                 | 354,362    | 0  |  |  |
| Disaster Temporary Jobs - Covid   | 432,082           | 0            | 432,082      | 0                 | 0          | 0  |  |  |
| Disaster Temporary Jobs - Ida     | 318,216           | 0            | 292,262      | 0                 | 25,954     | 0  |  |  |
| AARP Grant                        | 73,500            | 11,500       | 27,141       | 827               | 46,359     | 10,673   |  |  |
| SUBTOTAL                          | \$ 2,733,050      | \$ 318,564   | \$ 2,241,837 | \$ 275,570        | \$ 491,213 | Name and Address of the Owner, where the Person of the Owner, where the Person of the Owner, where the Person of the Owner, where the Owner, which the Owner, where the Owner, where the Owner, which the Owner, where the Owner, which the Owner, w |  |  |
| Grand Totals                      |                   | \$ 3,051,614 |              | \$ 2,517,407      |            | \$ 534,207   |  |  |

| DDWG TEMPORARY JOBS | \$<br>41,451<br>565,155 |
|---------------------|-------------------------|
| SUPPORT             | \$<br>96,065            |

#6

# FIRST PLANNING DISTRICT WORKFORCE DEVELOPMENT BOARD FUND UTILIZATION REPORT

|                     |         |           | Month en            | ding JUNE 30,          | 2023     |  |  |  | At-Risk  |
|---------------------|---------|-----------|---------------------|------------------------|----------|--|--|--|--|
| Grant/Ending Date   | Admin   | Program   | Total<br>Allocation | Expended thru 06/30/23 | Balance  | Percent C  | The second second second second second | Percent  | of Recapture<br>by 6/30/23   |
| Adult               |         |           |                     |                        |          |  |  |  |  |
| PY21 6/23           | 10,310  | 92,792    | 103,102             | 103,102                | 0        |  | 0                                      | 100%   |  |
| FY22 6/23           | 48,593  | 437,338   | 485,931             | 485,931                | 0        |  | 0                                      | 100%   |  |
| PY22 6/24           | 9,336   | 84,025    | 93,361              | 87,674                 | 5,687    |  | 0                                      |  |  |
| FY23 6/24           | 41,722  | 375,495   | 417,217             | 261,693                | 155,524  |  | 113,449                                |  |  |
| FY22 Transfer 6/23  | 0       | 100,000   | 100,000             | 100,000                | 0        | And the second of the second o | 0                                      |  |  |
|                     | 109,961 | 1,089,650 | 1,199,611           | 1,038,400              | 161,211  | 87%  | 113,449                                |  |  |
| Youth               |         |           |                     |                        |          |  |  |  |  |
| PY21 6/23           | 56,391  | 507,515   | 563,906             | 563,906                | 0        |  |  | 100%   |  |
| PY22 6/24           | 49,290  | 443,613   | 492,903             | 82,699                 | 410,204  | 17%  | 120,538                                | 41%  |  |
| Y20 Recaptured 6/23 | 0       | 200,000   | 200,000             | 200,000                | C        | 100%   |  |  |  |
|                     | 105,681 | 1,151,128 | 1,256,809           | 846,605                | 410,204  | 67%  | 120,538                                | }  |  |
| Dislocated Worker   |         |           |                     |                        |          |  |  |  |  |
| PY21 6/23           | 16,480  | 148,326   | 164,806             | 164,806                | (        |  |  |  |  |
| FY22 6/23           | 62,700  | 464,304   | 527,004             | 527,004                | (        | 100%   | (                                      |  |  |
| PY22 6/24           | 13,943  | 125,484   | 139,427             | 129,478                | 9,949    | 93%  | (                                      |  |  |
| FY23 6/24           | 49,526  | 445,735   | 495,261             | 9,789                  | 485,472  |  | 63,635                                 | 5 15%  | 6  |
| Y21 Recaptured 6/23 | 0       | 200,000   | 200,000             | 200,000                |          | 100%   | (                                      | )  |  |
|                     | 142,649 | 1,383,849 | 1,526,498           | 1,031,077              | 495,42   | 68%  | 63,63                                  | 5  |  |
| DDWG Covid 12/22    | 203,298 | 2,079,686 | 2,282,984           | 2,106,474              | 176,510  | 92%  |  | 92%  | A STATE OF THE PARTY OF THE PAR |
| DDWG Hur Ida 8/23   | 38,000  | 342,000   | 380,000             | 335,232                | 44,76    | 88%  | 44,76                                  | THE RESERVE OF THE PARTY OF THE | 6  |
| Grand Total         | 599,589 | 6,046,313 | 6,645,902           | 5,357,788              | 1,288,11 | 4  | 342,39                                 | 0  |  |
| AARP Grant 12/23    | 11,500  | 73,500    | 85,000              | 27,968                 | 57,03    | 2 33%  |  | 339  | 6  |

# FIRST PLANNING DISTRICT WORKFORCE DEVELOPMENT BOARD

Agenda Item#7
Action Item

# TWO-YEAR BUDGET JULY 1, 2023 THROUGH JUNE 30, 2025

| Total Carryover Funds         914,019.00         152,818.00         1,066,837.00           New Allocation 2023/2025         1,506,022.00         167,336.00         1,673,358.00           AARP         25,159.00         6,924.00         32,083.00           DDWG IDA         33,999.00         10,769.00         44,768.00           GRAND TOTAL         2,479,199.00         337,847.00         2,817,046.00 | Total Funds available through June 2025 | PROGRAM                                | ADMINISTRATION                      | TOTAL                                  |
|--|---|--|-------------------------------------|--|
|  | New Allocation 2023/2025<br>AARP        | 1,506,022.00<br>25,159.00<br>33,999.00 | 167,336.00<br>6,924.00<br>10,769.00 | 1,673,358.00<br>32,083.00<br>44,768.00 |

| EXPENDITURE LINE ITEMS            | ANNUAL E     |            | RESERV<br>July 1, 2024 – Ju  | GRAND<br>TOTALS    |                      |
|-----------------------------------|--------------|------------|--|--------------------|----------------------|
|                                   | PROGRAM      | ADMIN      | PROGRAM  | ADMIN              |                      |
| Staff Salaries/Fringe incl. AARP  | 972,204.00   | 79,013.00  |  | 80,000.00          | 1,131,217.00         |
| OSO PROG/Salaries Contract- ADMIN | 54,000.00    | 75,993.00  |  | 45,000.00          | 174,993.00           |
| Travel/Mileage                    | 12,000.00    | 2,000.00   |  | 1,000.00           | 15,000.00            |
| Conference/Meetings               | 3,000.00     | 700.00     |  |                    | 3,700.00             |
| Unemployment Insurance            | 0.00         |            |  |                    | 0.00                 |
| Staff Drug Screen/new hire        | 250.00       | 200.00     |  |                    | 450.00               |
| Accounting Services               |              | 6,500.00   |  | 2,500.00           | 9,000.00             |
| Supplies Supplies                 | 7,000.00     | 4,000.00   |  |                    | 11,000.00            |
| Furniture/Equipment               | 3,000.00     | 2,600.00   |  |                    | 5,600.00             |
| Rent                              | 20,000.00    | 3,000.00   |  | 2,500.00           | 25,500.00            |
| Repairs/Maintenance               | 1,200.00     | 1,000.00   |  |                    | 2,200.00             |
| Telephone/Internet                | 11,000.00    | 2,500.00   |  | 1,500.00           | 15,000.00            |
| Insurance (GL/Cobra/Surety Bond)  | 1,450.00     | 6,000.00   |  | 3,500.00           | 10,950.00            |
| Licensing Fees/Assessments        | 5,000.00     | 300.00     |  | <b>建建造成为 1.5</b> 2 | 5,300.00             |
| Postage                           | 700.00       | 500.00     |  |                    | 1,200.00             |
| Advertisement                     | 500.00       | 1,800.00   | A STATE OF THE REAL PROPERTY AND ADDRESS OF THE PROPERTY AND ADDRESS OF THE REAL PROPERTY AND ADDRESS OF THE PROPERTY AND ADDRESS OF THE PROPERTY AND ADDRESS OF THE PROPERTY ADDRESS OF THE PROPERTY AND ADDRESS OF THE PROPERTY AND ADDRESS OF THE PROPERTY A |                    | 2,300.00             |
| Outreach                          | 7,500.00     | 0.00       |  |                    | 7,500.00             |
| Professional Development – Staff  | 7,500.00     | 1,500.00   |  |                    | 9,000.00             |
| Professional Dues                 | 1,500.00     | 3,800.00   |  |                    | 5,300.00             |
| Auto (Gas/Maint/Insurance)        | 10,500.00    | 7,000.00   |  | 3,441.00           | 20,941.00            |
| Training & Support - Participants | 1,075,487.00 |            | 251,409.00   |                    | 1,326,896.00         |
| Disaster - IDA                    | 33,999.00    |            |  |                    | 33,999.00            |
| Misc. Program Income              |              |            |  |                    | 0.00                 |
| inisc. i regioni income           |              |            |  |                    | 0.00                 |
| SUBTOTAL                          | 2,227,790.00 | 198,406.00 | 251,409.00   | 139,441.00         | <b>2,817,046.0</b> 0 |

Submitted By:

Concurrence of:

Melissa Kursch
Melissa Kirsch, WDB Executive Director

President Michael Cooper, CEO to the Board

Approved by the Workforce Development Board on

# First Planning District Salary/Benefit Schedule 7/1/2023 thru 6/30/24

|                          |  |  | 1                               |  | Bene   | efits  |  |   |  |  |      |           |
|--------------------------|--|--|---------------------------------|--|--|--|--|---|--|--|------|-----------|
|                          |  | Annual   | Monthly                         | Monthly  | Retirement   | Medicare   | Workmans   | Soc Sec                                 |  | Total Salary   |      |           |
| Office/Location          | Position   | Salary   | Health                          | Life   | 0.115  | 0.0145   | A STREET, STRE | 0.062                                   | Total Benefit  | & Benefits   |      |           |
|                          | Exec Director - New (6 mo)   | \$ 35,000.00   | \$ 706.24                       | \$ 11.63   | \$ 4,025.00  | \$ 507.50  | \$ 217.00  |   | \$ 7,644.24  | \$ 42,644.24   | \$   | 42,644.24 |
|                          | Exec Director - Kirsch (6 mo)  | \$ 37,887.96   | \$ 1,172.33                     | \$ 11.63   | \$ 4,357.12  | \$ 549.38  | \$ 234.91  |   | \$ 12,245.16   | \$ 50,133.12   |      |           |
|                          | Tech Advisor-Kirsch 32 hr (6 mo  | \$ 28,000.00   | \$ 1,172.33                     | \$ 11.63   | \$ 3,220.00  | \$ 406.00  | \$ 173.60  |   | \$ 10,903.36   | \$ 38,903.36   | \$   | 89,036.48 |
| Admin                    | Fiscal Manager (contract)  |  |                                 |  |  | \$ -   |  |   | \$ -   | \$ -   |      |           |
|                          | Program Liason - Fontenot  | \$ 45,000.00   | \$ 706.24                       | \$ 11.63   | \$ 5,175.00  | \$ 652.50  | \$ 117.00  |   | \$ 14,558.94   | \$ 59,558.94   | \$   | 59,558.94 |
|                          | Monitor/Technical Advisor  | \$ 26,000.00   |                                 | No. of Contract of |  | \$ 377.00  | \$ 161.20  |   | \$ 538.20  | \$ 26,538.20   | \$   | 26,538.20 |
| Subtotals                | CHANGE OF THE SECOND SECOND  | \$ 171,887.96  |                                 |  | ALP SHEET SHEET  |  | ED VARA  |   | \$ 45,889.90   | \$ 217,777.86  |      |           |
|                          | Dir Plan and Op - Maziarz 1 mo   | \$ 4,833.32  | \$ 688.37                       | \$ 11.63   | \$ 555.83  | \$ 70.08   | \$ 29.97   |   | \$ 9,055.88  | \$ 13,889.20   |      |           |
|                          | Dir Plan and Op - Maziarz 11mo   | 4  |                                 |  | \$ 6,535.83  |  | \$ 352.37  | *************************               | \$ 7,712.28  | ****   | \$   | 78,434.81 |
|                          | Center Manager - Chitwood 2m   | Name and Address of the Owner, where the Owner, which is the Owner, where the Owner, which is the Owner, where the Owner, which is the Owner, whi | _                               | \$ 11.63   | \$ 814.58  | \$ 102.71  | \$ 43.92   |   | \$ 9,361.2   | 1 \$ 16,444.53   |      |           |
|                          | Center Manager - Chitwood 10r  | A  | *********************           | 1  | \$ 4,312.50  | A.z.z.zzzzzzzzzzzzzzzzzzzzzzzzzzzzzzzz   |  | *************************************** | \$ 5,088.7   | ****   | 15   | 59,033.28 |
|                          | Dir. Bus Services - Shea   | \$ 63,600.00   |                                 | \$ 11.63   |  |  | \$ 394.32  |   | \$ 1,456.00  |  | \$   | 65,056.08 |
|                          | Bus Serv Rep - Jarrow 2 mo   | \$ 7,666,64  |                                 | \$ 11.63   | \$ 881.66  |  |  |   | \$ 9,440.3   |  |      |           |
|                          | Bus Serv Rep - Jarrow 10 mo  | \$ 40,000.00   |                                 | 1 12:00  | \$ 4,600.00  | \$ 580.00  |  |   | \$ 5,428.0   |  | 5    | 62,535.00 |
|                          | Dir Youth Services - Davillier   | \$ 46,999.92   |                                 | \$ 11.63   | \$ 5,404.99  | \$ 681.50  |  |   | \$ 14,992.3  |  | _    |           |
|                          | Yth Career Spec - Vacant 9mo   | \$ 26,250.00   |                                 | \$ 11.63   | \$ 3,018.75  | \$ 380.63  |  |   | \$ 12,176.5  | The second liverage with the second liverage w | -    | 38,426.57 |
|                          | Career Spec 2 - Salazar 2 mo   | \$ 6,266.68  |                                 | \$ 11.63   | The American Street Control of the Control   | \$ 90.87   |  |   | \$ 9,464.8   | ****   | _    | 50/120101 |
| St. Tam Center           | Career Spec 2 - Salazar 10 mo  | \$ 33,840.00   |                                 | 7 11.03  | \$ 3,891.60  | \$ 490.68  |  |   | \$ 4,592.0   |  | ***  | 54,163.60 |
|                          | Career Spec 2 - Gazaway 2 mo   | \$ 18,000.00   |                                 | \$ 11.63   | -  | \$ 261.00  |  |   | \$ 11,057.0  | THE RESERVE AND ADDRESS OF THE PARTY OF THE  |      |           |
|                          | Career Spec 2 - Gazaway 2 1110   |  |                                 | 7 11.03  | \$ 2,152.80  |  |  |   | \$ 2,540.3   | *****  | ***  | 50,317.34 |
|                          | Career Spec 2 - Weary 2 mo   | \$ 5,833.32  | _                               | \$ 11.63   |  | \$ 84.58   |  |   | \$ 9,191.5   |  |      |           |
|                          | Career Spec 2 - Weary 10 mo  | \$ 31,666.60   |                                 | 7 11.03  | \$ 3,641.66  |  |  |   | \$ 4,297.1   |  | **** | 50,988.66 |
|                          | Career Spec 2 - Leonard 2 mo   | \$ 6,183.32  | THE RESERVE THE PERSON NAMED IN | \$ 11.63   |  | \$ 89.66   | _  | \$ 383.37                               | Name and Address of the Owner, where the Owner, which is the Owner, where the Owner, which is the Ow | Name and Address of the Owner, where the Owner, which is the Owne | -    |           |
|                          | Career Spec 2 - Leonard 10 mo  | \$ 33,390.00   |                                 | 3 11.03  |  | \$ 484.16  |  | \$2,070.18                              | ******************   | ******   | **** | 51,460.47 |
|                          | Recieptonist - Quates 11 MO  | \$ 26,693.26   | _                               | \$ 11.63   | \$ 3,069.72  | I Building the bearing   |  | \$2,070.10                              | \$ 12,116.6  |  |      | 38,809.88 |
|                          | Career Spec 2 - Dennis 6 mo  | \$ 17,750.04   |                                 |  | The collect methods the build  | C. Charles of the Control of the Con |  |   | \$ 10,808.6  |  | -    | 30,003.00 |
|                          | Career Spec 2 - Dennis 6 mo  | \$ 18,459.96   | ***                             | 7 11.03  | \$ 2,122.90  |  | OR SELECTION OF SELECTION SERVICES   |   | \$ 2,505.0   |  | ***  | 49,523.70 |
| C+ T 500/                |  |  |                                 | \$ 11.63   | The content of the least the content of the content | \$ 87.24   |  |   | \$ 9,216.4   |  |      | 43,323.70 |
|                          | Career Spec 2 - Tijerina 2 mo<br>Career Spec 2 - Tijerina 10 mo  | \$ 6,016.64  |                                 | 3 11.03  | \$ 3,574.57  |  |  | <u> </u>                                | \$ 4,217.9   |  | ***  | 50,534.29 |
| St Beranrd - 40%         | Career Spec 2 - Hjerma 10 mo   |  |                                 |  | \$ 3,314.31  | \$ 430.71  | 3 132.72   |   | \$ 166,606.3   |  | _    | 30,334.23 |
|                          | Samuel Sa | \$ 544,669.55  | _                               | \$ 11.63   | \$ 728.33  | \$ 91.83   | \$ \$ 39.27  |   | \$ 9,259.4   |  | _    |           |
| St. Bernard Center       | Career Spec 2 - Tinguee 2 mo   | \$ 6,333.32  | **********************          | \$ 11.03   | \$ 3,860.16  | -  |  |   | \$ 4,554.9   | ******   | **** | 53,714.34 |
|                          | Career Spec 2 - Tinguee 10 mo  | \$ 33,566.60   |                                 | ¢ 11.63  |  |  |  |   | \$ 9,428.6   |  |      | 33,714.3  |
| St Bernard - 75%         | Career Spec 1 - White 2 mo   | \$ 6,000.00  |                                 | \$ 11.63   | \$ 690.00  |  |  |   | \$ 4,297.1   | ******   | 1    | 51,392.40 |
|                          | Career Spec 1 - White 10 mo  | 31,666.6   |                                 |  | 3 3,041.00   | 3 439.17   | \$ 190.33  |   | \$ 27,540.2  |  |      | 31,332.40 |
| Subtotals<br>Plaquemines | Career Spec 2 (Vacant) PT 9 m  | \$ 77,566.57   |                                 |  |  | \$ 228.38  | \$ 97.65   | 976.50                                  |  |  |      | 17,052.5  |
|                          | Career Spec 2 (Vacant) F1 3 III  |  | _                               | 220.00   | 70 400 00  |  | AND DESCRIPTION OF THE PERSON NAMED IN   | -                                       |  |  |      | 17,032.3. |
| Totals                   |  | \$ 809,874.03  | 3 13,517.41                     | 220.97   | 76,469.33  | 11,743.17  | 4,763.12   | 3,430.05                                | 7 241,339.0  | 31,031,213.04  |      |           |

# Projected Cost for Current Executive Director for next Fiscal Year (2024/2025)

# Two Months Salary/Benefits for July and August 2024

Salary

\$ 9,333.33

Benefits

\$ 3,634.45

Total

\$12,967.78

# **Vacation Payout**

160 hours (4 weeks) / 133.28 hours (accrued through August)

= Total hours 293.28

Salary

\$7,895.98

Benefits

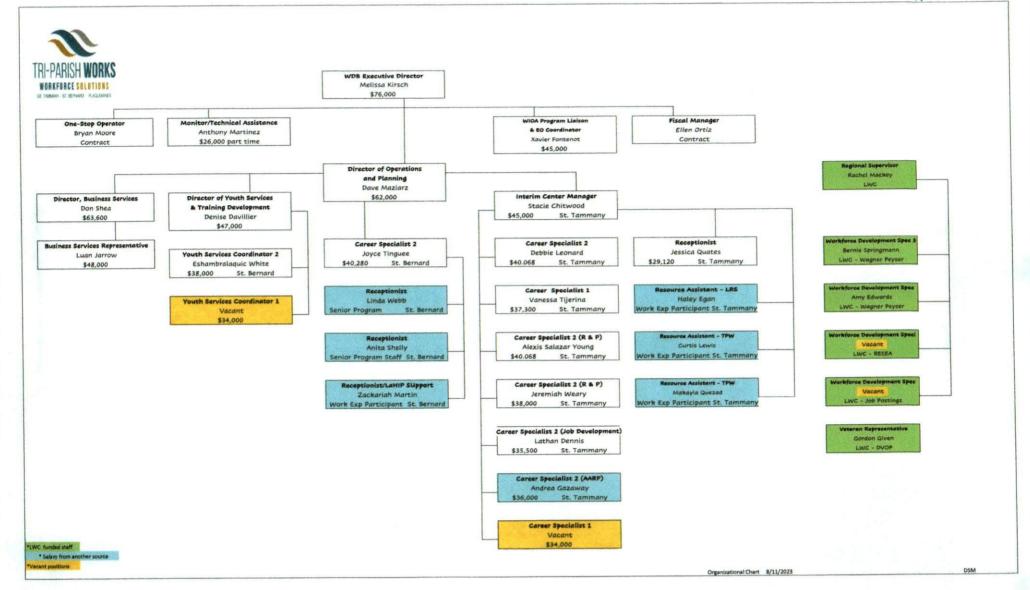
\$ 163.44

Total

\$8,059.42

**GRAND TOTAL:** 

\$21,027.20



### **Brief Description of Staff Positions**

Workforce Board Executive Director - Overall management and oversight of local workforce area federal funding. Guides direction of Board and Centers.

Fiscal Manager - Oversees and directs the accounting, financial auditing and reporting, and budgeting for all grants and programs

<u>Program Liaison</u> – Serves as Liaison between Admin. office and Centers. Handles tracking of all contracts and participant obligations, as well as accounts payable functions. Also serves as the Equal Opportunity representative for the local area.

One-Stop Operator – As required by federal law, is contract position that assists the Board in the collaboration and coordination of all required WIOA system partners.

Compliance Monitor/Technical Advisor (PT) - Monitors all internal program activities/contracts and provides guidance regarding WIOA law and MIS processes.

<u>Director of Operations & Planning</u> – Oversees the implementation of WIOA Center services and activities within the tri-parish area, including strategic planning and alignment to the Workforce Board's vision and goals.

<u>Center Manager</u> – Ensures all Center functions are staffed appropriately and workload is organized to facilitate implementation of system goals, including the daily supervision of staff work activities.

<u>Director of Business Services</u> – Identify business needs, propose solutions to human resource challenges, connect to and coordinate with a variety of business resources, and promote services and programs of the Tri-Parish Works Career Centers and partner agencies within the local area.

Business Services Representative — Maintain regular contact and working relationships with the business community, conducting activities to forge a professional rapport and become an integral part of this group. Also handles all outreach efforts for the local area including website management, social media posts, and other marketing materials.

Director of Youth Services - In addition to performing the responsibilities of a Career Specialist, also provides supervision, direction, and training to Youth staff.

Career Specialist 1 & 2 - Provides career counseling, intensive job readiness, job search and placement assistance, case management, and training and follow-up services to WIOA eligible participants.

Receptionist – Answers Center phone and greets customers, as well as assisting individuals in resource area.

# FIRST PLANNING DISTRICT SALARY SCHEDULE

PROPOSED UPDATES AUGUST 2023

| POSITION  | Current Range             | Proposed Range      |
|---|---------------------------|---------------------|
| Workforce Board Executive Director                    | \$65,000 - \$75,000       | \$70,000 - \$85,000 |
| Director of Planning & Operations                     | \$60,000 - \$70,000       | \$60,000 - \$75,000 |
| Fiscal Manager  | \$54,000 - \$64,000       | Same                |
| Program Liaison                                       | \$45,000 - \$60,000       | \$45,000 - \$58,000 |
| Center <mark>Manager</mark><br>(Comprehensive Center) | \$45,000 - \$55,000       | Same                |
| Center <mark>Supervisor</mark><br>(Satellite Center)  | \$40,000 - \$50,000       | Same                |
| Director of Business Services                         | \$54,000 - \$64,000       | Same                |
| Business Services Representative (BSR)                | \$42,000 - \$52,000       | Same                |
| Director, Youth Services & Training Develo            | pment \$42,000 - \$52,000 | \$45,000 - \$55,000 |
| Career Specialist 2                                   | \$34,000 - \$44,000       | \$37,000 - \$48,000 |
| Career Specialist 1                                   | \$32,000 - \$42,000       | \$33,000 - \$42,000 |
| Receptionist  | \$25,000 - \$32,000       | Same                |
| Monitor – Part-Time                                   | \$22 - \$27 an hour       | Same                |

Agenda Item#9
Action Item

| First Planning District Workforce Development Board – LWDA 10 |                                  |  |  |
|---|----------------------------------|--|--|
| Policy Number:<br>111-16                                      | Policy Name: Priority of Service |  |  |
| Director:<br>Melissa Kirsch                                   | Signature:                       | Effective Date: June 1, 2016 Revision 1: August 23, 2023 |  |

Purpose: To establish a Priority of Service for Adults at the FPD Business & Career Solutions Centers.

References: WIOA Title 1 Section 3(24) and Section 134

USDOL TEGL 3-15, 10-09, and 7-20

Policy: It shall be the policy of the FPD WDB that priority of service shall be given to WIOA clients as follows:

- 1. Veterans and eligible spouses
- 2. Recipients of public assistance
- 3. Other low-income individuals
- 4. Individuals who are basic skills deficient
- 5. Individuals with disabilities that are recipients of public assistance and/or low income

In addition to the above listed priority groups, it is expected that residents of Plaquemines, St. Bernard and St. Tammany parishes will be given priority over residents of other local areas.

This policy does not apply to Dislocated Workers or National Emergency Grants or other discretionary grants that have specific eligibility populations identified within the scope of the grant agreement.

Veterans and eligible spouses continue to receive priority of service for all USDOL-funded job training programs, which include WIOA programs. However, when programs are statutorily required to provide priority for a particular group of individuals, such as the WIOA, priority must be provided in the following order:

- First, to veterans and eligible spouses who are also included in the groups given statutory priority for WIOA adult formula funds. This means that veterans and eligible spouses who are also recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient would receive first priority of services provided with WIOA adult formula funds.
- Second, to non-covered persons (that is, individuals who are not veterans or eligible spouses) who are included in the groups given priority for WIOA adult formula funds.)
- 3. Third, to veterans and eligible spouses who are not included in WIOA's priority groups.
- 4. Last, to non-covered persons outside the groups given priority under WIOA.

Note: When past income is an eligibility determinant for Federal employment or training programs, any amounts received as military pay or allowances by any person who served on active duty, and certain other specified benefits must be disregarded for the veteran and for other individuals for whom those amounts

would normally be applied in making an eligibility determination. Military earnings are not to be included when calculating income for veterans or transitioning service members for this priority.

This policy should not be construed to mean that only those in the priority groups listed above may be served with WIOA funds. It is expected that a minimum of 51% of those served will fall into one of these priority groups. Regardless of whether an individual is in a priority group or not, justification for any services/activities being provided is mandatory.

Tracking of the priority group of participants enrolled in WIOA activities will be the responsibility of the Tri-Parish Works Career Centers. The FPD WDB will monitor and ensure compliance with this requirement.

| First                       | Planning District Workforce Develop                               | ment Board – LWDA 10                                     |
|-----------------------------|---|--|
| Policy Number:<br>110-16    | Policy Name: Adult & Dislocated Worker Eligibility and Activities |  |
| Director:<br>Melissa Kirsch | Signature:  | Effective Date: June 1, 2016 Revision 1: August 23, 2023 |

Purpose: To establish eligibility criteria and documentation requirements for activities under the WIOA Title 1 program for Adults and Dislocated Workers.

### Policy:

The First Planning District Workforce Development Board has adopted the Louisiana Workforce Commission's Policy Number OWD 2-24.2, titled WIOA Adult and Dislocated Worker Eligibility Policy dated July 1, 2015. See Attachment 1 for additional guidance and definitions related to Dislocated Worker eligibility.

The above referenced State policy which is attached herein outlines general eligibility and documentation requirements for the WIOA Title 1 Adult and Dislocated Worker programs and activities. It also defines Self-Sufficiency as it relates to employed individuals.

The WDB has chosen to adopt the LWC policy requirements with these additional provisions:

Case management is to be an on-going process for WIOA participants and should include regular case noting of pertinent information and activities. Justification of training and/or supportive services must be included as a case note with the subject line indicating such and/or within the Individual Employment Plan (IEP).

In addition and based on WIOA law, Follow-up services must be provided, as appropriate, for Adult and Dislocated Worker participants who are placed in unsubsidized employment, for up to 12 months after their first day of employment. All follow-up services provided, including counseling activities, must be appropriately documented as either a case note, in the IEP or in the Follow-up section of HiRE. The information specified must be sufficient to understand what services are being provided through follow-up services.

| First                       | Planning District Workforce Developm               | nent Board – LWDA 10   |
|-----------------------------|--|--|
| Policy Number:<br>122-17    | Policy Name: PARTICIPANT EXIT AND FOLLOW-UP POLICY |  |
| Director:<br>Melissa Kirsch | Signature:   | Effective Date: September 13, 2017 Revision 1: August 23, 2023 |

Purpose: The purpose of this policy is to establish participant exit and follow-up guidance for Adult, Dislocated Worker, Youth and Wagner Peyser programs.

References: Workforce Innovation and Opportunity Act Section 680.150, 681.580

# Policy/Procedure:

### A. PARTICIPANT EXITS

- As defined for the purpose of performance calculations, exit is the point after which a participant who has received services through any program meets the following criteria:
  - ► For the adult, dislocated worker, and youth programs, authorized under WIOA Title I and the Employment Service Program authorized under the Wagner-Peyser Act, as amended by WIOA Title III, the exit date is the last date of service.
  - ► Exit occurs after participants receive no services for 90 days (referred to as "system exit" or "soft exit"). Exit will occur automatically based on actual end dates of keyed services/activities. This does not include self-service or follow-up services.
- Case notes should support the last date of WIOA services provided with activity end dates that accurately
  reflect the actual last service provided. In some cases, WIOA activities may be completed but the
  participant continues to receive Wagner Peyser services, which will extend program exit.
- Exit is often triggered by completion of training, successful transition into employment, or loss of contact -all of which should be documented in cases notes with corresponding activity end dates. At the point of
  exit, participants will then be included in all performance calculations.
- 4. The following reasons for exit will exclude someone from performance and follow-up:
  - •Institutionalized: the participant exits the program because he or she has become incarcerated in a correctional institution or has become a resident of an institution or facility providing 24-hour support such as a hospital or treatment center during the course of receiving services as a participant.
  - Health/Medical: the participant exits the program because of medical treatment and that treatment is expected to last longer than 90 days and precludes entry into unsubsidized employment or continued participation in the program.
  - Deceased: the participant is deceased.

- •Reserve forces called to active duty: the participant exits the program because he or she is a member of the National Guard or other reserve military unit of the armed forces and is called to active duty for at least 90 days.
- •Foster care: the participant is in the foster care system as defined in 45 CFR 1355.20(a), and exits the program because the participant has moved from the area as part of such a program or system (Youth participants only)
- •Ineligible: the participant, who was determined to be eligible, is later determined not to have met eligibility criteria.
- •Criminal offender: the participant is a criminal offender in a correctional institution under Section 225 of WIOA.

Exclusions must be documented in case notes.

# B. ADULT/DISLOCATED WORKER FOLLOW-UP SERVICES

- Follow-up services must be made available and/or offered to participants, who were assessed as needing follow-up services, for a minimum of 12 months following the first day of employment OR the WIOA program exit date for participants who are not actively employed. These services may include, but not be limited to the following:
  - Guidance/counseling on success in the workplace and career progression
  - Provide a continuing link between the participant and the workforce system
  - Guidance on skill development/further education
  - Financial literacy and budgeting assistance
  - Referral to supportive services available in the community
- A minimum quarterly contact is required for the 12 month follow-up period for any participants determined in need of this service.
- 3. Exceptions to the follow-up services requirement include:
  - •Staff have made reasonable attempts (3) to contact a participant with no response. Each attempt to contact must be documented in HiRE and multiple methods utilized, such as phone call, text and/or email).

Participant has notified staff that they no longer need or want follow-up services or contact. This must be documented in HiRE case notes.

- 4. WIOA funds may not be expended on adults/dislocated workers after exit has occurred.
- A participant can be re-enrolled in WIOA programs 90 days after exit. New eligibility must be completed. Staff should consider past and current circumstances when determining if re-enrollment is appropriate.
- 6. All WIOA Title I Adult and Dislocated Worker follow up activities shall be recorded in HiRE as F-Code follow up activities reflecting the services provided. A case note is also required describing the service and the interaction with the exited participant.

# C. YOUTH FOLLOW-UP SERVICES

- After exit from all programs, all youth participants are required to receive 12 months of follow-up services
  (681.580). The frequency and type of follow-up provided should be based on the need of the youth during
  the 12 month period after exit. These services should continue to support the participant as they move
  forward in adult roles and responsibilities. Staff should approach follow-up services in a manner that will
  assist with successful transition and completion of program goals for successful performance outcomes.
  The delivery of follow-up services becomes increasingly important and may influence outcomes such as
  retention and earnings of participants.
- While some youth will need more intensive or frequent follow-up services than others (especially if newly employed), quarterly follow-up is a minimum expectation for each youth. Each follow-up services and attempt should be documented in HiRE and case notes as appropriate.
- 3. Examples of follow-up services that should be provided when appropriate include:
  - Guidance on soft skills and employment retention
  - Referrals to community resources
  - Additional job search assistance
  - Guidance on handling life situations that have occurred
  - Promotion of center services and additional education if needed
  - Leadership development activities
  - Other services that assist in completing WIOA goals
- 4. WIOA services may be provided and WIOA funds (such as supportive services and training) may be expended on youth during follow-up services given it is part of their follow-up plan and supports completion of WIOA goals. Paid work experience is not permitted during the follow-up period.
- In the event staff are unable to make contact with the participant, efforts can also be made by mailings, emails, and/or social media and should be documented.
- At the end of each quarter during the follow-up year, staff should document the services provided. If the
  participant has earned a credential or entered advanced training/military after exit, this should be
  documented in the quarter in which it occurred (which will positively impact performance outcomes).
- 7. Staff are responsible for tracking youth follow-up and being aware of upcoming exits that may occur.
- A participant may be re-enrolled in WIOA programs 90 days after exit. New eligibility must be completed.
   Staff should consider past and current circumstances when determining if re-enrollment is appropriate.

### D. PERFORMANCE INDICATORS

- After exit from all programs, participants will be included in the WIOA established common performance measures (which apply across the four core programs authorized by the Act). Common performance measures included:
  - Entered Employment Rate
  - Retention Rate
  - Median Earnings

- Credential Rate
- In Program Skills Gain
- Effectiveness in Serving Employers
- Given that most measures are calculated after exit, it is important for staff to understand how followup/exit services may impact performance outcomes. Will all measures, case notes should support the data in the management information system (HiRE).

For example, **credential attainment** for participants, can be earned up to one year after exit. Credentials earned after exit, must be accounted for in the corresponding follow-up quarter it is earned in order for credit to be received.

Measures related to **entered employment, employment retention, and earnings** have data that is pulled from a separate wage system at the 2<sup>nd</sup> and 4<sup>th</sup> quarter after exit. While this data is not entered by staff (it is reported by employers), staff should be providing the necessary basic services to ensure that participants continue to be employed after exit in order to positively impact performance outcomes.

For youth **retention in education/training**, staff must complete the quarterly follow-up in the HiRE system for the 2<sup>nd</sup> and 4<sup>th</sup> quarters if the participant remains in training in order to positively impact the measure. Staff should consider what follow-up services may be needed to assist youth with retention in education and/or employment.

Program skills gain is the only measure captured during active enrollment.

While participants should exit when services are complete, staff should consider how the exit date, the
planned start date of employment/military/education and quarterly timeframes in order to maximize
positive performance outcomes when possible.

# FIRST PLANNING DISTRICT WORKFORCE DEVELOPMENT AREA

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# WORKFORCE DEVELOPMENT BOARD

# Proposed Plan for Executive Director Replacement and Transition Prepared for August 23rd, 2023 Board meeting

| Action Items  | Responsible Party                    | Due Date                             |
|---|--------------------------------------|--------------------------------------|
| July through September 2023   |                                      |                                      |
| Create Board "Search Committee"   | <b>Executive Committee</b>           | July 26, 2023                        |
| Review current Executive Director Job Description and                                   | Search Committee                     | September 15, 2023                   |
| revise as necessary Recommend starting salary range for replacement                     | Search Committee                     | September 15, 2023                   |
| Determine scope of search and methods to advertise                                      | Search Committee                     | September 15, 2023                   |
| Finalize Internal and External Job Postings   | M. Kirsch                            | September 30, 2023                   |
| October 2023  |                                      |                                      |
| Post position internally for 4 days and collect resumes for any interested staff member | M. Kirsch                            | October 2, 2023                      |
| Post externally and begin collecting resumes  | M. Kirsch                            | October 2, 2023                      |
| Determines process for candidate reviews and subsequent interviews                      | Search Committee                     | October 27, 2023                     |
| November 2023   |                                      |                                      |
| Share resumes with committee for review and next steps                                  | M. Kirsch                            | November 1, 2023                     |
| Conduct candidate first interviews  | Depends on committee recommendations | November 6 – 10, 2023                |
| Review outcomes of first interviews   | Search committee                     | November 13 – 14, 2023               |
| Provide update to Full membership at Board meeting                                      | Search committee                     | November 15, 2023                    |
| Schedule second interviews for first week in Dec.                                       | M. Kirsch                            | November 27 – 28, 2023               |
| December 2023   |                                      | - 1 1 2 2022                         |
| Conduct second interviews   | Search committee                     | December 4 – 8, 2023                 |
| Choose preferred candidate  | Search committee                     | December 11 – 12, 2023               |
| Tentative offer made contingent on full Board approval                                  | M. Kirsch                            | December 14, 2023                    |
| January 2024  | G 1                                  | January 10, 2023                     |
| Request Board approval at first meeting of calendar year                                | Search committee                     | January 10, 2023<br>January 15, 2023 |
| On-board new Executive Director   | M. Kirsch                            |                                      |
| Existing Director moves to support/training position                                    | M. Kirsch                            | January 15, 2023                     |
| February thru August 2024   | M. Kirsch                            | On-going                             |
| Training and support provided to ease transition  | IVI. KIISCII                         | On Bonns                             |
| M. Kirsch retires on August 31, 2024!   |                                      |                                      |

# Job expert pushes back on cultural 'stigma' having a 'disturbing' impact on skilled work, generational handoff

Blue-collar jobs see double-digit demand as industries try to integrate US supply chain

By <u>Kristen Altus FOXBusiness</u> - <u>Published August 4, 2023</u>

A cultural stigma around traditional "blue-collar" jobs runs alive and well — and could potentially hurt the <u>next</u> workforce generation and America's infrastructure.

"You're building a future for your family. You're learning the work ethic that leads to good souls for your kids. There's more to it than just work," RedBalloon CEO Andrew Crapuchettes told Fox News Digital.

From electricians and plumbers to homebuilders and stonemasons, the U.S. labor market is seemingly desperate to fill skilled labor positions. Since the start of this year, there have been more than 770,000 skilled job postings from nearly 95,000 different employers across the country, according to data from PeopleReady Skilled Trades.

Data points from that same study indicate that demand for carpenters has gone up 23% from March to May, while stonemasons are up 45% and construction laborers are experiencing an 18% demand surge in the same time period. The <u>sudden demand boom</u> likely comes from efforts to vertically integrate America's supply chains after pandemic and geopolitical disruptions, Crapuchettes argued, but a crucial part of the puzzle is currently missing.

"Unfortunately, we have this cultural issue where a lot of the baby boomers, which are one of the wealthiest generations ever, is they've passed down to the next generation, they said, 'I worked really hard in a factory, or I worked really hard early on, and then I was able to build a career, and I don't want that for my kids or my grandkids,'" the CEO explained. "And so there's this cultural stigma associated with those blue-collar, mixed-collar jobs," he added. "There are lots of opportunities to work hard, not build \$200,000 of school debt, and still be able to support a family and live a really good life. But there's a stigma associated with this."

The labor marketplace expert also pointed out that younger workers are part of a "social media generation" that have been swayed towards white-collar jobs.

"There's just people that don't want to go into this space. They don't want to be doing construction. They don't want to be doing long hours out in the sun or out in the cold winter," Crapuchettes said. "But we need people who are going to build houses. I'm less concerned about the frequent housing booms and busts that are associated, because we don't have enough people to get the job done."

Younger generations are "not used to the rigor" associated with construction, manufacturing, oil drilling and other industries, the CEO expanded. "And so we have a generation that has not had to work hard, has not experienced the blisters and the calluses that come along with chopping wood all day," Crapuchettes said. "And so they don't want to go into that type of work. But it's actually good for your soul."

While he doesn't believe the skilled labor shortage could push the housing market to fall "off a cliff," Crapuchettes did say it adds a <u>barrier to affordable housing</u>. "You're just going to have demand for houses and you're going to have prices going up," he said. "People need to focus on getting those jobs [filled], getting the training so that we can have better housing at an affordable price."